

# Kyuyeon Park

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“AI Engineer with hands-on experience across production, enterprise, and research contexts — Sendbird (YC W16), BCG, and LG AI Research. Improved CSAT by 21% and cut evaluation time from 9 hours to 5 minutes.”

## Work Experience

**Sendbird (YC W16)** Seoul, South Korea  
AI Agent Engineering Intern Dec 2025 – Mar 2026

- **Designed and deployed an automated evaluation system** to replace manual QA workflows, reducing review time from 9 hours to 5 minutes and enabling scalable iteration across 1,000+ conversations
- **Shipped production CS Agent** for a major food delivery platform — diagnosed tool routing failures, redesigned proxy server architecture, and improved CSAT from 2.9 → 3.5 at 5% regional rollout
- **Built an internal issue tracking system** unifying Slack, Jira, and GitHub — auto-generating tickets, linking PRs, syncing states bidirectionally, and summarizing root causes via LLM; adopted team-wide from day one with zero onboarding

**BCG (Boston Consulting Group)** Seoul, South Korea  
Research Analyst - AI Agent Engineering Oct 2025 – Dec 2025

- **Built ReAct-based multi-agent RAG system** for enterprise client to consolidate fragmented sales data, enabling field teams and managers to query activities and performance metrics
- **Diagnosed and resolved critical accuracy issues** by tracing end-to-end data flow across agent planning, tool routing, and database systems, fixing RDB-to-VectorDB misrouting and data integrity bugs
- **Built typo correction module for domain-specific product terminology (95%+ accuracy)**, eliminating 9 recurring retrieval failures that affected 9% of tested queries — preventing broader production impact

**LG AI Research** Seoul, South Korea  
AI Data Engineer Intern Dec 2023 – Dec 2024

- **Built large-scale web crawling pipeline to supply pre-training data to research team** — structured raw HTML into WARC format, re-architected monolithic system into distributed pipeline (K8s/Redis) with memory buffering and compression, reducing cloud storage costs by 70%
- **Prototyped 2-step vector search-based tool planning system** for LLM agents (query decomposition → tool matching), building QA dataset (120k → 20k, 83% filtering) and vector DB to replace LLM fine-tuning
- **Built monitoring dashboards (BigQuery, Superset) tracking ETF price movements, sector correlations;** presented performance insights to PM/business teams

**CONCAT.Inc** Seoul, South Korea  
Front-end Developer Intern Mar 2022 – Jun 2022

- Built ecommerce web application with Next.js, implementing product listing, cart, and checkout flows

## Achievements

**Minister of Science & ICT Award (1st Place out of 740+ teams), The Big Contest 2023** Aug 2023 – Oct 2023

- Built an ML-based dynamic pricing model to forecast demand and support data-driven pricing decisions.

**BOAZ (South Korea's first intercollegiate big data club)** Jan 2022 – Jan 2023  
Data Analysis Division Lead (18th Gen)

- Led a 40-member division, overseeing curriculum, mentoring, and study programs

## Skills

**Programming:** Python, SQL, NoSQL, Typescript

**Technical:** AI Agent Development, Prompt Engineering, RAG, AI Tooling, Distributed Systems, Data Engineering

**Tools:** LLM APIs, FastAPI, Redis, Langchain, n8n, Airflow, Docker, Kubernetes, DynamoDB, PostgreSQL, AWS, GCP

## Education

**Kookmin University** Seoul, South Korea  
Bachelor of Engineering, Computer Science Mar 2020 – Aug 2024